

# Bensham Hospital IT Call Centre

Healthcare



**Client:** Gateshead NHS Foundation Trust

**Value:** £55,000

**Completion:** October 2012



Integrate

Collaborate

## Project Overview

As part of the Gateshead NHS Foundation Trust, Bensham Hospital offers services to the local community, along with housing the Trust's occupational health and personnel departments.

Working directly for the Trust to support their planned expansion of Bensham Hospital, Opus Building Services were responsible for the provision of a new IT call centre, separate office space, kitchen and toilet area.

Works involved the re-routing of the existing heating system to suit the new building layout and installation of new LST radiators, sanitary ware and local water heaters. Opus also installed a VRF cooling and heating system and a new extract ventilation system. OPUS were meticulous in ensuring works were completed on time, mitigating disruptions to care staff and patients and also maintaining high levels of hygiene at all times.

### Services included:

- Alterations to existing M&E services
- New Heating System Installation
- New LST Radiators
- Local Water Heaters
- VRF Cooling and Heating System
- Supply and Extract Ventilation Systems
- Sanitary Ware